



## Privacy Policy

### 1. Introduction

CheckOut CI Limited, (hereinafter “we”, “us”, or “our”) promise to respect the confidentiality of any personal data you share with us, or shared with the Web and App Solutions that we provide, including:

- Enjoy Guernsey
- Explore Guernsey
- Essential Guernsey

We will always take every effort to protect your privacy. For the purpose of this privacy notice, CheckOut CI Limited, also includes Enjoy CI Limited and Digital CI Limited. Our work is focussed on the Bailiwick of Guernsey, Channel Islands but may also expand into other geographical and data protection authority jurisdictions if viewed by interested parties outside of the normal jurisdiction.

We pride ourselves on our honesty and openness and will always be clear how, when and why we collect and process your information; we promise we will never do anything with your details that you wouldn't reasonably expect.

For purposes of this Agreement, “Service” refers to the Company’s service which can be accessed via our website or accessed via download at or by using

<a href="http://www.enjoy.gg">www.enjoy.gg</a>	ENJOY GUERNSEY
<a href="http://www.explore.gg">www.explore.gg</a>	EXPLORE GUERNSEY
<a href="http://www.essentialguernsey.com">www.essentialguernsey.com</a>	ESSENTIAL GUERNSEY

or accessed via download on the Apple App Store and/or Google Play Store. The terms “we,” “us,” and “our” refer to the Company. “You” refers to you, as a user of Service.

The Essential Guernsey web app is provided in conjunction with Essential Guernsey Limited. They have access to the information stored for this web app only.

The web app covers many jurisdictions and the company’s Data Protection is registered with the Office of Data Protection Authority in the Bailiwick of Guernsey. Further information is provided at the end of this Policy document.

## 2. Consent

By accessing our Service, you accept our Privacy Policy and Terms of Use, and you consent to our collection, storage, use and disclosure of your personal information as described in this Privacy Policy.

In addition, by using our Service, or services across partnered and unaffiliated sites, you are accepting the policies and practices described in this Privacy Policy. Each time you visit our website, or use the Service, and any time you voluntarily provide us with information, you agree that you are consenting to our collection, use and disclosure of the information that you provide, and you are consenting to receive emails or otherwise be contacted, as described in this Privacy Policy. Whether or not you register or create any kind of account with us, this Privacy Policy applies to all users of the website and the Service.

## 3. Information we Collect

We may collect both “Non-Personal Information” and “Personal Information” about you. “Non-Personal Information” includes information that cannot be used to personally identify you, such as anonymous usage data, general demographic information we may collect, referring/exit pages and URLs, platform types, preferences you submit and preferences that are generated based on the data you submit and number of clicks.

### Personal Information

This includes information that can be used to personally identify you, which may include but not limited to

- your name,
- your postal address
- your email address.
- Your phone number

Among the types of Personal Data that this Application collects, by itself or through third parties, there are: Cookie and Usage Data. Other Personal Data collected may be described in other sections of this privacy policy or by dedicated explanation text contextually with the Data collection.

The Personal Data may be freely provided by the User, or collected automatically when using this Application. Any use of Cookies – or of other tracking tools – by this Application or by the owners of third party services used by this Application, unless stated otherwise, serves to identify Users and remember their preferences, for the sole purpose of providing the service required by the User. Failure to provide certain Personal Data may make it impossible for this Application to provide its services. The User assumes responsibility for the Personal Data of third parties published or shared through this Application and declares to have the right to communicate or broadcast them, thus relieving the Data Controller of all responsibility

### Non-Personal Information

In addition, we may also track information provided to us by your browser or by our mobile application when you view or use the Service, such as the website you came from (known as the “referring URL”), the type of browser you use, the device from which you connected to the Service, the time and date of access, and other information that does not personally identify you. We use this information for, among other things, the operation of the Service, to maintain the quality of the Service, to provide general statistics regarding use of the Service and for other business purposes.

We track this information using cookies, or small text files which include an anonymous unique identifier. Cookies are sent to a user’s browser from our servers and are stored on the user’s computer hard

drive. Sending a cookie to a user's browser enables us to collect Non-Personal Information about that user and keep a record of the user's preferences when utilizing our services, both on an individual and aggregate basis. The Company may use both persistent and session cookies; persistent cookies remain on your computer after you close your session and until you delete them, while session cookies expire when you close your browser. Persistent cookies can be removed by following your Internet browser help file directions. If you choose to disable cookies, some areas of the Service may not work properly.

## **4 How we use and Share data**

### **Personal Information**

We do not sell, trade, rent or otherwise share your Personal Information with third parties without your consent. We may share your Personal Information with vendors and other third-party providers who are performing services for the Company. In general, the vendors and third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide for the Company. For example, when you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery, or return a purchase, you consent to our collecting and using such personal information for that specific purpose, including by transmitting such information to our vendors (and their service providers) performing these services for the Company.

However, certain third-party service providers, such as payment processors, have their own privacy policies in respect of the information that we are required to provide to them in order to use their services. For these third-party service providers, we recommend that you read their privacy policies so that you can understand the manner in which your Personal Information will be handled by such providers.

In addition, we may disclose your Personal Information if required to do so by law or if you violate our Terms of Use.

### **Non-Personal Information**

In general, we use Non-Personal Information to help us improve the Service and customise the user experience. We also aggregate Non-Personal Information in order to track trends and analyse use patterns of the Service. This Privacy Policy does not limit in any way our use or disclosure of Non-Personal Information and we reserve the right to use and disclose such Non-Personal Information to our partners, advertisers and other third parties at our sole discretion.

## **5. How we Handle your data**

### **Data Controller**

The Data Controller processes the Data of Users in a proper manner and shall take appropriate security measures to prevent unauthorised access, disclosure, modification, or unauthorised destruction of the Data.

### **Data Processor**

The Data processing is carried out using computers and/or IT enabled tools, following procedures and modes strictly related to the purposes indicated. In addition to the Data Controller, in some cases, the Data may be accessible to certain types of persons in charge, involved with the operation of the site (administration, sales, marketing, legal, system administration) or external parties (such as third party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data

Processors by the Owner. The updated list of these parties may be requested from the Data Controller at any time.

### Place

The Data is processed at the Data Controller's operating offices and in any other places where the parties involved with the processing are located. For further information, please contact the Data Controller.

### Retention

time

The Data is kept for the time necessary to provide the service requested by the User, or stated by the purposes outlined in this document, and the User can always request that the Data Controller suspend or remove the data.

### Accessible Systems

This Application may provide access to other systems which may include, but not limited to table reservation, takeaway, social media, ticketing systems. Where this is provided then the Privacy Policy of the system complies.

## 6. Individual Rights

### Further information on Your Rights

The Data Protection (Bailiwick of Guernsey) Law, 2017 gives you certain rights. A copy of the legislation is available on [www.guernseylegalresources.gg](http://www.guernseylegalresources.gg)

Further information is available from the **Office of Data Protection Authority** website [www.odpa.gg](http://www.odpa.gg)

### Your own rights

You have a right to be informed when your personal data is being collected, what is collected and how it will be used or shared.

You have a right of access to your personal data: the right of access allows you to be aware of and verify the lawfulness of the processing of your personal data. You can also request a copy of the information which we hold on you. This information will be provided free of charge, unless the request is found to be manifestly unfounded or excessive then a fee of £20 will be charged. The application should be made in writing, by letter or email, and addressed to the Company Secretary. In compliance with the legislation, we may require two proofs of identification prior to any processing of your correspondence.

You can email the Secretary by using [gsy@checkoutci.com](mailto:gsy@checkoutci.com)

You may alternatively contact the Secretary in writing by posting to:

#### Secretary

CheckOut (C.I.) Limited  
Caslon Court  
Pitronnerie Road,  
St. Peter Port  
Guernsey  
Channel Islands, UK  
GY1 2WR

You have a right in certain circumstances to have inaccurate personal data rectified, blocked (restrict processing), erased (right to be forgotten), or destroyed.

You have a right in certain circumstances to object to the processing of your personal data for such reasons as direct marketing, automated decision making, profiling; although we can confirm we make no decisions on you using an automated process.

You have a right in certain circumstances to data portability.

In certain situations, these rights may not apply, for example if you are a subscribing user to a certain facility and wish to continue to do so and where we need the information to provide the service to you.

Finally, if you are unhappy with how we have processed your information, you have the right to lodge a complaint with the Office of the Data Protection Authority, contact details below.

### Changes to this privacy notice

We will review and approve this Data Protection Policy annually and may change this privacy Notice from time to time. If we make any significant changes in the way we treat your personal information we will make this clear on our Web App.

### Complaints

If you are unhappy with how we have processed your personal information, please firstly contact the Company Secretary at the address given above. If you are still unhappy you may contact the following:

**Office of the Data Protection Authority,**  
St Martin's House,  
Le Bordage,  
St. Peter Port,  
Guernsey,  
GY1 1BR

Telephone: +44 (0) 1481 742074

Email: [enquiries@odpa.gg](mailto:enquiries@odpa.gg)

## 6. For Office use only

*Privacy Policy Version 2.0*

*This document was last reviewed and updated 7<sup>th</sup> March 2022*